

Eagle's Pointe and Hargray Communications Community Agreement

Eagle's Pointe and Hargray Communications have entered into a new agreement. The new Hargray Eagle's Pointe Community agreement is not an "Exclusive Contract". It is a "Preferred Provider Contract". If it were an "Exclusive Contract" no other company would be allowed to provide cable, telephone or internet services in Eagle's Pointe.

The agreement is for a 5-year period.

New Hargray Eagle's Pointe Community Agreement summary and Resident options:

1. Hargray Will Provide:

a. Complimentary commercial services to the POA:

1. High speed data connectivity at the front entrance.
2. High speed data, telephone and Wi-Fi in the pool and pavilion area.
3. Cable Tv, Wi-Fi in the Fitness Center.
4. Eagle's Pointe 3% of basic cable, telephone and internet services purchased by Eagle's Pointe residents on a quarterly basis to the POA's Annual Budget.
5. At the POA's request host two (2) community events annually.

6. Annual review of Community services with the POA Board.

7. Assign a dedicated Hargray community representative and supporting customer service resources for education days, new product launch events, etc.

8, Hargray has designated Mark Reinhart as our Eagle's Pointe Representative. If you have questions or concerns about Hargray services, please contact Mark. Contact information:

Mark Reinhardt

Director, Community Relations

Office: 843-815-1988

Fax: 843-341-0906

Email: mark.reinhardt@htc.hargray.com

2. Eagle's Pointe Resident Options:

a. Television Services:

1. Hargray

a. Baseline of Stellar video service offered to all current and future video subscribers in the Community.

2. Dish

3. DirecTV

4. Any streaming service (ROKU, HULU, Apple TV, Etc.

b. Telephone Service:

1. Hargray

2. Voice Over IP

3. Cell Phones

b. Internet Service:

1. Hargray will provide a baseline of 100 Mbps service to all current and future high-speed data subscribers in Eagle's Pointe for \$60 per month, with a price lock for 24 months from the effective date of the agreement.

2. Additional upgrades will be available (300 Mbps service offered at \$70 per month and 1 Gbps offered at \$80 per month).

3. Equipment fee for the applicable high-speed data service will be \$4.00 per month.

4. Upon request Hargray will provide a free in-home Wi-Fi optimization for Community resident's.

5. Hargray will provided high speed data subscribers with upgraded modem/routers with dual band Wi-Fi (unless the subscriber is already upgraded to the current model).

6. The new internet speeds and equipment upgrades are voluntary. If you are satisfied with your current internet speed and equipment you can opt out of this upgrade and continue with your current speed and pricing.

c. Satellite Internet:

1. Hughes Net

2. Earthlink

3. Any Satellite internet service